Flowchart for families

- Is your child(ren) and family in need of additional support?
- Do you know someone in need of additional support?
- Are there any safeguarding concerns?
- Is the situation complex?
- Are you unsure of how to respond?

Yes

Call Norfolk County Council Customer Services 0344 800 8020

No

Does the child have emerging SEN? Is the child at risk of exclusion?

Yes

Call the SEND & Inclusion Support Line 0333 313 7165

No

Call your local Family Hub

- Great Yarmouth – 01493 448318
- West Norfolk – 01553 66951
- Norwich – 01603 303359
- Breckland – 01362 654584
- Broadland – 01603 303360
- South Norfolk – 01603 307703
- North Norfolk – 01263 739060

Complete online request for support
Request for Support Early Help Information and Consent

Norfolk County Council

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