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Norfolk County Council



Safeguarding children in education



February 2025

Welcome to the February 2025 newsletter
from the Education Safeguarding Team

If you wish to contact the Education Safeguarding Team directly for support, you can reach us via:

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Email: lucy.canning@norfolk.gov.uk

Lucy covers North, East, Broadland and Breckland areas.

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Claire covers the West, City and South areas.

Operation Encompass - Lisa Smith - CADS Education Representative

Email: operationencompass@norfolk.gov.uk

Carole Bostock - Safeguarding Training Officer

Tel: 01603 989953

Email: carole.bostock2@norfolk.gov.uk

Carole delivers safeguarding training and can answer training queries. Please contact Carole to book whole school training.



February half term 2025 delivery

Operation Encompass and Missing from home/care notifications during half term will be sent on Monday 17, Tuesday 18 and Friday 21 February 2025.

There is no expectation for Key Adult DSLs to pick these up and respond to them during these times but the facility to receive the notifications will be there for those that wish to.

The expectation is the Key Adult DSL must record this information along with any action taken in response and store this in the setting's child protection recording system in accordance with their safeguarding procedures once they return on Monday 24 February 2025.

The report of children with social workers and youth justice workers will be sent on Tuesday 25 February 2025.

If you identify any errors in your report, please contact operationencompass@norfolk.gov.uk to resolve the issue.

Education and Multi-Agency Safeguarding Arrangements (MASA)

Sara Tough's message in this week's e-courier updated on the Norfolk partnership work between a group of education leaders from across phases, the Norfolk Safeguarding Children Partnership (NSCP) Business Unit and the Education Safeguarding Team to ensure the voice of education is represented in multi-agency safeguarding arrangements. There is now a dedicated section on the schools website on [Education and Multi-agency Safeguarding Arrangements \(MASA\)](#) where you can read updates. This is in line with changing government policy, on the role of education being more closely recognised in local safeguarding arrangements.





TRAINING

2-Day DSL Course at College of West Anglia, Kings Lynn

This course is for any member of staff in a school or college who intends to perform the role of the Designated Safeguarding Lead (DSL) or the role of the alternate DSL. The 2-day course will cover the legislative framework, statutory guidance, the roles and responsibilities of the DSL, safer working practice, learning lessons from serious case reviews and local procedures for referral to Children's Services.

Date: 17 and 18 June 2025.

If you would like to book please visit: [SLA Online](#)

Norfolk Graded Care Profile Tool Training (neglect)

The training is primarily designed for Designated Safeguarding Leads to implement the use of the Graded Care Profile and cascade the information to relevant staff. Those pastoral staff who work directly with families are also welcome to attend the training.

This free half day course will cover what neglect is and how the updated Graded Care Profile tool should be used effectively to measure and target the quality and level of care given to children by their parents or carers.

Outcomes:

- Understand what neglect is and how it is categorised Explain the Norfolk Graded Care Profile and how it can be used to measure and target the quality and level of care given to children by their parents
- Consider how this can be used to effect change in parental behaviours
- Demonstrate a practical application of the tool using a case study
- Confidence in utilising the Norfolk Graded Care Profile tool when working with partners to ensure a multi-agency approach to using the tool with families.

The following dates are available:

Wednesday 26th February 2025 - 9am – 12pm via Microsoft teams

Friday 14th March 2025 - 9am – 12pm via Microsoft teams

The courses are available to book via [S4S Norfolk](#).

Neglect Champions Newsletter

Please see [our news and updates webpage](#) for January 2025.

If you would like to sign up as a neglect champion, please complete the

[Norfolk Safeguarding Children Partnership form](#)

OTHER EVENTS

National Child Exploitation Awareness Day

18 March 2025

On 18 March 2025 National Child Exploitation Awareness Day will highlight the issues surrounding CSE In Communities. NWG (National Working Group) have provided a range of resources to help raise awareness across communities, 'Spot the Signs' and to start some vital conversations. You can find more information and resources [here](#).

Webinars on Cyber Security and Cyber Protect delivered by the Eastern Region Special Operations Unit (ERSOU)

Cyber security and introduction to Cyber Choices session for UK Education Staff

This is a 1 hour webinar repeated six times until Jan 2026, this session would be useful for anyone working with / in schools or with young people who have not seen one of the cyber inputs previously or want a refresh.

The session will:

- Highlight current trends and provide actionable steps that attendees can take.

- Highlight nationally approved resources like those created for the education sector by the [National Cyber Security Centre](#).
- Introduce the [National Crime Agency's Cyber Choices Programme](#).
- Highlight free local and national Police resources that can support the school further in this area.

This event is free, and tickets can be book directly via:

Tuesday 29 April - 16:00 – 17:00 - [Link](#)

Wednesday 2 July - 16:00 – 17:00 - [Link](#)

Tuesday 2 September - 14:00 – 15:00 - [Link](#)

Wednesday 5 November - 16:00 – 17:00 - [Link](#)

Tuesday 13 January 2026 - 16:00 – 17:00 - [Link](#)

Cyber Security Awareness Session for UK School Governors / Senior Leaders

This is a 2hr webinar focusing on highlighting the need for cyber resilience in schools it is aimed at school's governors/leaders and will be repeated six times until Jan 2026. This has had significant changes from our previous offering, and we would suggest that attendees attend the one-hour staff awareness session prior to this.

The session will:

- Highlight cyber security threats that the education sector face
- Raise awareness of the schools' duties around cyber security
- Inform the attendees around the questions to ask to ensure schools are fulfilling their duties.
- Highlight free local and national Police resources that can support the school further in this area.

The event is free, and tickets can be book directly via:

Wednesday 7 May - 18:00 – 20:00 - [Link](#)

Wednesday 11 June - 18:00 – 20:00 - [Link](#)

Tuesday 23 September - 10:00 – 12:00 – [Link](#)

Tuesday 18 November - 16:00 – 18:00 - [Link](#)

Wednesday 21 January 2026 - 18:00 – 20:00 - [Link](#)

Parents / Carers Cyber Choices and Online Safety Events

Please note there are two parts to the parent events, and you will need to register for each independently. Each session will be repeated 8 times until December 2025. Both are 1hr sessions and are suitable for parents/carers of children in Year 5 (age 9) and above. This is an opportunity to learn and ask questions regarding your child's online world.

Parents Event – Part 1 - Introduction to Cyber Choices and Online Risks

This session will introduce you to the [Cyber Choices programme](#) and will provide:

- An overview to parents and carers on what cybercrime is.
- What the risks to young people are.
- How the Cyber Choices programme supports at-risk individuals.
- How you can refer a young person into Cyber Choices.

You will also receive an overview of:

- Some of the potential risks that children and young people may experience online.
- Advice to support parents to make informed decisions and keep their children safer online.

The event is free, and tickets can be book directly via:

Wednesday 12 March - 10:00 – 11:00 - [Link](#)

Tuesday 22 April - 13:00 – 14:00 – [Link](#)

Thursday 15 May - 16:00 – 17:00 - [Link](#)

Tuesday 10 June - 10:00 – 11:00 – [Link](#)

Wednesday 9 July - 19:00 – 20:00 – [Link](#)

Monday 8 September - 14:00 – 15:00 – [Link](#)

Thursday 16 October - 16:00 – 17:00 – [Link](#)

Tuesday 25 November - 10:00 – 11:00 - [Link](#)

Parents Event – Part 2 - Tools and techniques to improve the cyber security of your family

This session will:

- Provide advice on how to improve your personal cyber security.
- Help you to identify and protect your (and your children's) key accounts.
- Identify threats and techniques that cyber criminals may use to target you / your family.
- Highlight the benefits of family accounts.
- Identify parental controls on your router.
- Signposting to useful resources.

Advice and guidance from the session will be in line with the Government's [Stop! Think Fraud](#) and the National Cyber Security Centres [CyberAware](#) campaign.

The event is free, and tickets can be book directly via:

Wednesday 19 March - 10:00 – 11:00 - [Link](#)

Monday 28 April - 13:00 – 14:00 – [Link](#)

Thursday 22 May - 16:00 – 17:00 - [Link](#)

Tuesday 17 June - 10:00 – 11:00 – [Link](#)

Wednesday 16 July - 19:00 – 20:00 – [Link](#)

Monday 15 September - 14:00 – 15:00 – [Link](#)

Thursday 23 October - 16:00 – 17:00 – [Link](#)

Tuesday 2 December - 10:00 – 11:00 - [Link](#)

Any questions please email cyberprotectorsou@beds.police.uk

Working with Children's Services briefings

This virtual workshop is aimed at practitioners from across the multi-agency safeguarding network who are working in safeguarding children in Norfolk.

Learning outcomes: By the end of the session delegates will be able to:

- Understand the **Norfolk context of Prevention & Early Help**: what it is, why it is important and whose responsibility
- Explore the **Early Help Offer** in Norfolk: know what is available and how to access support for children, young people and families
- Understand **how and when to access** help and support for children, young people and families
- Improve understanding on how **CADS** work and when to call them

Dates and times of training:

3 June 2025 – 2pm to 3.30pm

3 October 2025 – 4pm to 5.30pm

This is a free event but places are limited so to ensure your place please book asap.

To book your place visit the NSCP website training page:

<https://norfolklscp.org.uk/people-working-with-children/nscp-training>

Child and Adolescent to Parent Violence and Abuse (CAPVA)

We have an exciting opportunity for schools and colleges in Norfolk to train to be able to deliver the **Respect Young People's Programme (RYPP)**, a 12-week intervention for families experiencing CAPVA (Child and Adolescent to Parent Violence and Abuse). Where children or young people aged between **8 and 17** are abusive or violent towards their parents/guardian.

The UK-based charity Respect uses the term Child and Adolescent to Parent Violence and Abuse (CAPVA) to describe the dynamic where a young person (8 years -18 years) engages in repeated abusive behaviour towards a parent or adult carer.

Abusive behaviour can include:

- physical violence e.g. hitting, kicking
- emotional abuse e.g. making a parent feel scared or threatening them
- economic abuse e.g. stealing or pressuring parents to give them money
- sexual abuse e.g. unwanted touching
- coercive control e.g. controlling where they go and what they do.
- breaking or damaging things in the home.

It may also include abuse towards other family members, particularly siblings.

The 4-day online training course goes through the RYPP programme in detail using a variety of teaching and learning methods, including case studies, group work, skills practice and video work. Following this course, participants will have the knowledge and skills required to deliver the 12-week RYPP intervention programme with the parent and child or young person. This innovative programme of delivery through schools and colleges will be evaluated to underpin local and national research into CAPVA.

The Office for Police & Crime Commissioner funded virtual training dates are **18, 19, 26 and 27 March 2025** with spaces available for 16 Norfolk education settings.

To participate in the programme, settings will need to consider:

- Staff who can access virtual training dates

- Staff who will be able to work with children and their relevant care giver to deliver the programme in flexible ways
- Identify children and families who would benefit from the programme to enable immediate delivery of programme
- Complete Information Sharing Agreement and relevant research data returns

We will be holding an information session on **Thursday 27 February 2025 10-10.45am** with feedback from schools who are currently delivering the programme, answer any questions about the requirements. You can join the Microsoft team session via this [link](#).

If you would like to put your school or college forward to access this training and deliver the programme, please join the online session or contact claire.farrelly@norfolk.gov.uk.

Please see the flyer on [our news and updates webpage](#) and a short animation that covers RYPP: [Respect Young People's Programme: Supporting families experiencing CAPVA \(youtube.com\)](#).

<https://www.respect.org.uk/pages/114-capva>

<https://www.youtube.com/watch?v=1XqVOxlUni0>



Adultification Training by ListenUp

This workshop is aimed at practitioners from across the multi-agency safeguarding network who are working in safeguarding children in Norfolk.

This workshop explores the concept of 'adultification' from both a research and practice perspective. This session uses case studies, small group discussions and serious case review findings to explore how adultification manifests in practice and its potentially life-long impact.

Dates and times of training:

Tuesday 4 March 2025 – 10am to 2.30pm

Tuesday 18 March 2025 – 10am to 2.30pm

For more information including workshop dates and times, please see the flyer on [our news and updates webpage](#).

Triple P Family Transitions April 2025 Cohort

We are pleased to inform you we have a new cohort for Triple P Family Transitions in April 2025.

Please see [our news and updates webpage](#):

- For other professionals supporting parents attending the group please fill in [Request for Support Early Help Information and Consent - Privacy - Section 1 - Norfolk County Council](#)
- April 2025 Triple P Family Transitions Poster
- Family Transitions Information sheet for parents.

The group is starting Thursday 24 April 2025 10:00-12:00. Any questions please contact erminrpc@norfolk.gov.uk

Adolescent Graded Care Profile Trial – Norfolk Safeguarding Children Partnership

Dear Colleagues,

As multi-agency safeguarding children practitioners working in Norfolk we write to let you know about the practice pilot trial of a new Norfolk Adolescent Graded Care Profile tool for use specifically with young people aged 13 – 17 years and their parent/carers where there are concerns about neglectful parenting and care. The NAGCP will be tested by multi-agency partners in the City and South Norfolk localities for 4 months, from the beginning of February 2025 to end of May 2025.

What Do I Need To Know?

- The Norfolk Safeguarding Children Partnership has developed a graded care profile assessment tool that focuses on the needs and lived experience of young people aged 13 – 17 years, the Norfolk Adolescent Graded Care Profile (NAGCP).
- The NAGCP tool complements and sits alongside the existing Norfolk Graded Care Profile (NGCP) tool which has a stronger focus on the lived experience of younger children; the NAGCP and NGCP will be used in tandem where siblings groups are of mixed ages.
- The NAGCP is structured in such a way that young people, in addition to their parent/carers, are active collaborators in the assessment process
- As we cannot yet know which families and young people the NAGCP tool will be used with during the pilot period, we have informed and offered training to social care, social work and therapeutic practitioners, high schools and targeted health staff in the pilot area about this development.
- Feedback about the NAGCP will be gathered following the pilot from both young people and their parent/carers, and the multi-agency practitioner group, to enable us to understand the outcomes of the pilot in preparation for full county roll out of the NAGCP.
- If the trial is successful we anticipate full county roll out of the NAGCP in Summer 2025, date to be confirmed.

If you have questions regarding the trial please contact:

Children's Service – michelle.dunsire@norfolk.gov.uk

Health – Klairestanley@nhs.net or L.gair@nhs.net (Lisa Gair)

Education – Claire.farrelly@norfolk.gov.uk

General Queries – nscbtraining@norfolk.gov.uk

If you need any assistance or have any queries, please do not hesitate to get in touch with us.

[Email us](#)

[Visit our webpage](#)



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